



Press Release

**NEAS IMPROVES CARGO PICK UP FOR CUSTOMERS IN IQUALUIT**

- New NEAS customer service office on beach open 9 am to 5 pm
- New procedures improve cargo pickup experience for customers
- Changes to enhance safety and security of marine work areas for employees, customers and community

IQUALUIT (July 3, 2013) – NEAS is pleased to announce the implementation of customer service improvements for sealift cargo pick up in Iqaluit.

**Cargo Pickup Made Easy**

NEAS has built a new larger mobile office to assist customers on the beach outside of the marine work areas in Iqaluit.

Effective this sealift season, beginning with the arrival of the first NEAS ship in Iqaluit, customers will now report to the new NEAS office, safely located high on the beach well outside the marine work areas and the cargo discharge process at the high water mark.

The office is open from 9 a.m. to 5 p.m. Local NEAS staff will be on site to answer questions, provide assistance and direct customers on cargo pick up procedures.

"NEAS makes sealift easy," said Jimmy Akavak, Nunavut representative for NEAS. "The new NEAS office will make the cargo pick up experience more enjoyable, efficient and safe for our customers, employees and community members alike. This is great news from NEAS!"

**Sealift Safety Reminder**

When the sealift arrives and cargo discharge is underway on the beach at the high water mark, people should always keep a safe distance and stay clear of the marine work areas. Please do not drive your vehicles in or around the marine work areas.

It is important to teach and remind your children or children in your care to never walk or play in or around the marine work areas on the beach while cargoes are being discharged.

Safety is a shared responsibility. "At NEAS, we are doing what we can to make the marine areas as safe and secure under the given conditions," said Mr. Akavak. "We look to Transport Canada, Canadian Coast Guard and other stakeholders for the provision of a safe, secure and efficient marine transportation system for Canadians living in Nunavut and Nunavik."

**About NEAS**

NEAS is the fastest-growing sealift operation serving Canada's Arctic. With a team of dedicated employees, NEAS delivers a superior sealift experience for customers with reliable marine transportation, marshalling, packaging and container services across the Eastern and Western Arctic, including Nunavik (northern Quebec), and the Baffin, Kivalliq and Kitikmeot regions of Nunavut. Reserve your space online at <http://www.NEAS.ca> or give us a call at 1-877-225-6327. We are here to help.

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NEAS: Your Best Sealift Choice  
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**The NEAS Window on Service**



NEAS built a new larger mobile office to improve safety, security and efficiency for sealift customers. The office is staffed by local NEAS reps that will be on site from 9 a.m. to 5 p.m. to answer questions and direct customers on cargo pickup.